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NEWS RELEASE

September 1, 2020

Contact: Mike Kaha, Solid Waste Division Deputy Chief, County of Hawai'i Department of Environmental Management (808-961-8270, Administration)

Solid Waste Division Launches Mass Notification System for Individuals and Businesses to Receive Communications and Alerts Regarding Solid Waste Operations

The Department of Environmental Management, Solid Waste Division, will begin using a new notification system to communicate with individuals and businesses regarding solid waste operational changes such as site closures, availability of services, hours of operation, special conditions affecting solid waste service (such as road closures, flooding, fires), or special events such as household hazardous waste collections.

The community is encouraged to immediately register by using the link found on the Solid Waste website: <u>www.hawaiizerowaste.org</u>, or at <u>https://member.everbridge.net/index/482552460607505#/signup</u>.

The Solid Waste Mass Notification System will automatically send alerts to subscribers via phone to ensure real time access to pertinent solid waste information. The system also allows subscribers to designate additional contact methods during the self-registration process, such as via email, another phone, etc. A subscriber may also request alerts be limited to only specific transfer stations.

Please note that this Solid Waste Division Mass Notification System is separate from the county Civil Defense Agency alerts, which can be found on the <u>www.hawaiicounty.gov/departments/civil-defense</u> website.

We anticipate this improvement in communications will assist our island community.

Mahalo for everyone's patience and support as we continue to work together to keep our island home a clean and safe paradise.