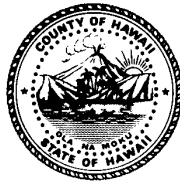


Harry Kim  
Mayor



William A. Kucharski  
Director

Roy Takemoto  
Managing Director

Diane A. Noda  
Deputy Director

# County of Hawai'i

## DEPARTMENT OF ENVIRONMENTAL MANAGEMENT

345 Kekūanāo'a Street, Suite 41 · Hilo, Hawai'i 96720

Ph: (808) 961-8083 · Fax: (808) 961-8086

Email: cohdem@hawaiicounty.gov

### NEWS RELEASE

Date: June 9, 2020

### Department of Environmental Management Administration Offices Open to In-Person Services Monday, June 15, 2020

The Department of Environmental Management administration offices will re-open to in-person services on Monday, June 15, 2020.

This includes the Department's administration, Solid Waste Division administration, the Abandoned and Derelict Vehicles Program (345 Kekūanāo'a Street, Suite 41, Hilo) and the Wastewater Division administration and Engineering Section (108 Railroad Avenue, Hilo).

Operations will be modified to ensure the safety of both customers and employees. Face coverings will be required. The Department encourages customers to continue to practice social distancing by using the options below:

Payments for Solid Waste and Wastewater services are accepted by phone, mail, or at drop box locations (checks only). Most customer service inquiries can be handled by phone or email.

**Mail payments to** 345 Kekūanāo'a Street, Suite 41, Hilo, Hawai'i 96720 (attention: Solid Waste Division or Wastewater Division).

**Drop Boxes (for checks only) are available at** the Department of Water Supply, 345 Kekūanāo'a Street (in the front circular driveway), or on the exterior wall of the Motor Vehicle Registration Office at the Aupuni Center, 101 Pauahi Street, Suite 5, Hilo (by the U.S. Postal Service blue mailbox).

**For payments by phone, or if you have a question or want to schedule an appointment, call:**

Administration: 808-961-8083

Solid Waste Customer Service: 808-961-8339

Wastewater Customer Service: 808-961-8338

Wastewater Engineering: 808-961-8615

Walk-ins are accepted, but appointments are recommended. Notary service and engineering services will be by appointment only. Please notify our office if you scheduled an appointment but are feeling ill, and we will gladly reschedule it.

The public's understanding is very much appreciated during this challenging time.