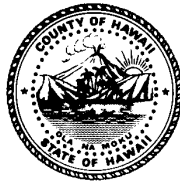


Harry Kim  
Mayor



William A. Kucharski  
Director

Roy Takemoto  
Managing Director

Diane A. Noda  
Deputy Director

# County of Hawai'i

## DEPARTMENT OF ENVIRONMENTAL MANAGEMENT

345 Kekūanāo'a Street, Suite 41 · Hilo, Hawai'i 96720

Ph: (808) 961-8083 · Fax: (808) 961-8086

Email: cohdem@hawaiicounty.gov

### NEWS RELEASE

Date: May 29, 2020

### **Department of Environmental Management Administration Offices Suspend In-Person Services through June 30, 2020**

The Department of Environmental Management administration offices extends the suspension of all in-person services through Tuesday, June 30, 2020, due to the COVID-19 pandemic.

This includes the Department's administration, Solid Waste Division administration, the Abandoned/Derelict Vehicles Section (345 Kekūanāo'a Street, Suite 41, Hilo) and the Wastewater Division administration and Engineering Section (108 Railroad Avenue, Hilo). This does not affect the transfer stations, West Hawai'i Sanitary Landfill (aka Pu'uanahulu), Hilo Sort Station, and wastewater treatment plants, which remain in operation as usual.

Payments for Solid Waste and Wastewater services are accepted by phone, mail, or at drop box locations (checks only). Notary service and engineering services will be by appointment only. All other customer service inquiries will be handled by phone or email.

**Mail payments to 345 Kekūanāo'a Street, Suite 41, Hilo, Hawai'i 96720** (attention: Solid Waste Division or Wastewater Division).

**Drop Boxes (for checks only) are available at** the Department of Water Supply, 345 Kekūanāo'a Street (in the front circular driveway), or on the exterior wall of the Motor Vehicle Registration Office at the Aupuni Center, 101 Pauahi Street, Suite 5, Hilo (by the U.S. Postal Service blue mailbox).

**For payments by phone, or if you have a question or want to schedule an appointment, call:**

Administration: 808-961-8083

Solid Waste Customer Service: 808-961-8339

Wastewater Customer Service: 808-961-8338

Wastewater Engineering: 808-961-8615

These "social distancing" methods are intended to help protect customers, our employees, and our island community from COVID-19 infection. Please notify our office if you scheduled an appointment but are feeling ill, and we will gladly reschedule it.

The public's understanding is very much appreciated during this challenging time.